

Healthcare Risk Management



Winner of common
formats challenge

Software for Risk, Quality and Compliance





Risk Modules

Helping you manage risk, incidents and even the lost and found, our customized risk modules are designed to work with the flow of your organization, improving quality, reducing risk and saving time and money. They can be implemented as stand- alone solutions or together as an integrated package to provide an enterprise- wide risk management solution.

Incident



This customized module allows online reporting of events from any workstation in your organization. Designed to require zero training and easier than filling out paper forms, it encourages clinicians to report incidents by clicking on various options, all customized to match the nomenclature used in your organization. Specific screens allow capture of relevant information for: Medication Error, Patient Fall, OB/GYN, IV Issue, Pressure Ulcer, Invasive Procedure, Newborn, Device/Supply, and Adverse Drug Reaction.

Claim



Risk personnel can use this module to manage both general and professional liability claims or potential claims by patients. It also tracks all reserves and expenses associated with each claim. Claims are linked to incidents to provide a comprehensive look at relevant information. Documents and notices sent and received from patients and patient attorneys are scanned into the system, creating a paperless environment.

Lost & Found



Simplifying an always complex process, this module allows online reporting of lost and found items, including a sophisticated inventory management system to track and manage founds items. It automatically matches lost to found items and records return to owners and transfers to local agencies.

Complaint



Patient advocates use this module to manage patient feedback such as grievances, complaints, compliments, billing disputes and timeliness of service by employees or patients. Designed to require zero training and easier than filling out paper forms, it encourages logging of patient feedback by clicking on options, all customized to match the nomenclature used in your organization.

Employee Injury



Employees or managers use this module to report and manage injuries online. Human Resources personnel are notified via email and track the cause analysis and corrective actions. Designed to require zero training and easier than filling out paper forms, it encourages reporting of injuries by clicking on options customized to match the nomenclature used in your organization.

Services

In addition to state of the art applications, IDinc delivers a complete set of services to assure you benefit from all of the features and functions of the solutions. IDinc installs the software applications and trains your system administrator. IDinc also assists with end-user training and is always available to answer questions that might arise during training sessions. IDinc provides remote assistance for any questions you have regarding the software applications. In response to client requests, IDinc regularly updates all of our modules with new features requested as well as regulatory requirements.

- Training
 - Support
 - Enhancements
 - Custom Development
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